

Dear Greg and Nick,

Sue and I wanted to take this opportunity to thank both of you for the great job you did in building our Lake Leelanau retirement home.

We talked to a lot of people prior to selecting Shugart Builders, and without exception, 100% of our feedback recommended your company. As you know, we compared your pricing with other home builders and were pleasantly surprised to find your pricing competitive.

Even though we were only able to be in Michigan during the beginning and ending of construction, Nick's frequent communications and emailed progress photos kept us in the loop.

We had very few problems during or after construction and all were dealt with to our satisfaction in a timely manner.

I never felt like any of the Shugart team ever furnished or constructed anything less than we had contracted for.

All the Shugart employees, sub-contractors, and suppliers were always very helpful and easy to work with.

Thanks again for a job well done.